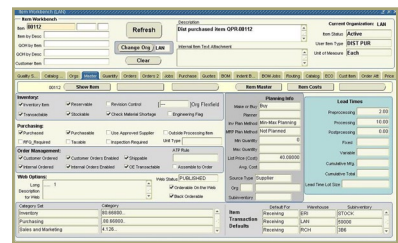# WORKBENCH SOFTWARE™

Inventory Item Workbench

Perfect for busy inventory, production, planning, customer service, purchasing, and sales associates.

Harness the power of the eBusiness suite applications with the Item Workbench. The Item Workbench combines multiple applications and screens into a single comprehensive workspace. Use the workbench to quickly find items and related information. Control eBusiness navigation and maintenance through the revolutionary Workbench interface. Reduce the learning curve for new users of the eBusiness suite.

Instantly Access:

- Item Attributes Across Inventory Organizations
- Quantity on hand Across Inventory Organizations
- Customer Orders and History
- Purchase Orders
- Purchase History
- Purchase Requisitions
- Supplier Quote History
- Item Attachments and Flexfields
- Work in Process
- Bill of Materials with Component Drill down
- Indented Bill of Material
- Router Definitions
- Item Catalog Attributes
- Engineering Change Order Detail
- Customer Item Cross Reference
- Manufacture Item Cross Reference
- Order Management Document Attachments
- Price Lists

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WORKBENCH SOFTWARE™

Frequently Asked Questions

WHAT IS A WORKBENCH?

A Workbench is a combination query and navigation user interface for the eBusiness suite. Workbench views span applications and organizations to bring together what you need to see, quickly and easily, all in one place.

HOW DOES IT WORK?

Use a Workbench to find information and applications in record time. Workbench views span applications and responsibilities to bring together what you need to see, quickly and easily.

DO I NEED THE ORACLE BUSINESS SUITE TO USE WORKBENCH PRODUCTS?

Yes. Workbench products are completely dependent on proper Oracle 11i Business Suite application licensing. Workbench products are specifically designed work directly with Oracle's 11i Business Suite.

DOES IT REQUIRE MODIFICATION TO THE BUSINESS SUITE?

No. Workbench products require no modification to any part of the Business Suite.

WILL INSTALLING OR USING A WORKBENCH EFFECT CURRENT SUPPORT OR MAINTENANCE AGREEMENTS?

No. Installing or using Workbench products have no effect on current Support or Maintenance agreements. The workbench itself does not modify existing Applications or Data in any way. All data maintenance is accomplished using Business Suite programs.

WHAT BUSINESS SUITE VERSIONS ARE SUPPORTED?

Workbench products are compatible with Business Suite 11i versions 11.5.3 through 11.5.10. Inquire about other versions.

HOW IS SECURITY CONTROLLED USING A WORKBENCH?

Assign a Workbench to a responsibility and the Workbench will automatically inherit that responsibilities security. It's that easy.

DOES THE WORKBENCH SUPPORT FLEX-FIELDS?

Yes. Flex-fields are fully supported by the Workbench.

DOES THE WORKBENCH SUPPORT ATTACHMENTS?

Yes. Attachments are fully supported by the Workbench.

WHO BENEFITS FROM A WORKBENCH?

The following positions typically notice a 10% to 40% increase in productivity using Workbench products:
• Customer Service Representatives
• Inside Sales People
• Field Sales People
• Purchasing Managers
• Procurement Specialists & Buyers
• Production Planners
• Inventory Control People
• Inventory Managers
• Quality Control people
• Accounts Receivable

HOW LONG DOES IT TAKE TO IMPLEMENT A WORKBENCH PRODUCT?

A typical implementation can be done in 5 to 10 days. Including installation, configuration, and training.

HOW MUCH TRAINING IS REQUIRED TO USE A WORKBENCH?

Depending on responsibility and experience, training for efficient use of a Workbench takes less than one day.

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